

Tests

Some insurance companies require diagnostic tests to be performed at a specific facility or institution. Our practice is to use Saint Mary's Healthcare for testing whenever possible. In the event SMHC is not an authorized provider of testing for your insurance, it is your responsibility to advise our team of this restriction.

Treatment of Minors

It is our policy to collect the appropriate time of service payment for our services to minors. In some cases, issues of divorce or other family situations can cause confusion of insurance responsibility for minors. The legal documents will generally clarify which parent is responsible for the health insurance. Our policy is that the parent or guardian who brings the minor in for care is responsible for the payment of appropriate time of service obligations.

Disability and Other Forms

We realize that these forms are necessary to provide documentation of medical condition. The forms are also time consuming and are generally outside of the contractual relationship between you and your insurance company. We charge for these services based on the standard time it takes to complete the forms.

Returned Checks

We charge a fee of \$30 for checks returned to us for insufficient funds. We automatically redeposit a returned check one time. This \$30 charge may be in addition to the charge by your bank. We will add this fee to your account. From this point forward we will require cash or money order for your payment obligations.

Statements

While it is our policy to collect balances at the time of service, there may be occasions when a balance is billed to you after the insurance company has responded. You will receive a statement that is due within 15 days. Please pay the balance within 15 days to avoid additional collection action. If you have questions regarding your insurance company's determination, please contact the number on the back of your insurance card.

Thank You

Your health care is our primary concern. In order to meet your health care needs in a quality manner, you can understand the need to follow our financial policy.

Please contact a member of our team with any questions you may have about these policies.

